



# Internal Quality Control

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# Aim of Quality control



- “The aim of quality control is simply to ensure that the results generated by the laboratory are correct.”
- Quality assurance is mainly concerned that the **right test** is carried out from the **right specimen** and gives the **right result** and **right interpretation**, which must be delivered to the **right person at the right time**”

# Factors Affecting The Quality of Results



- The educational background and training of the laboratory personnel
- The condition of the specimens
- Environment (temp & humidity) of laboratory
- The controls used in the test runs
- Reagents
- Equipment
- The transcription of results
- The reporting of results



# How to choose a QC pool

- A q.c. material must be closely matches the specimens.
- Mainly three type of QC material available
  1. Commercial lyophilized pool material
  2. Commercial stabilized liquid pools
  3. Frozen patient pool specimens

# Commercial lyophilized pool material



- Less turbidity
- More stability than all other type
- Smaller imprecision
- Costly than all others
- In our laboratory we use radox lyophilized pool meterial

# Commercial stabilized liquid pools



❖ In Stability=

❖ Lypholized > Liquid pool > patient pool

# Frozen patient pool specimens



- Patient serum is more frequently used than plasma because it does not contain any preservative or precipitating material.
- Dangerous to use
- Pre-tested for HIV, HBsAg
- Less stable
- Ethyle glycol and yeast tuted

# Care taken during preparing QC



- During reconstitution, do not mix too quickly or too vigorously
  - It may interfere with the solubilization of the lyophilized material
  - Denature its protein constituents
- If frozen liquid – mix the sample six times by inversion
  - Because protein & other compounds became concentrated at bottom of vial during freezing





This are main two type of Quality control

- 1. External Quality Control**
- 2. Internal Quality Control**

## **Internal Quality Control Specimens**

IQC specimens comprises values within each clinically significant ranges

- 1. Higher value**
- 2. Normal value**
- 3. Lower value**

In our laboratory we use QC5 as lower value and QC8 as higher value

# Standard deviation [SD]



- Standard deviation may also be used to monitor on-going day-to-day performance.
- Standard deviation is a statistic that quantifies how close numerical values (i.e., QC values) are in relation to each other.
- Imprecision, is used to express how far apart numerical values are from each other.
- Standard deviation is calculated for control products from the same data used to calculate the mean. It provides the laboratory an estimate of test consistency at specific concentrations.



# Coefficient of variation (CV)

- The coefficient of variation(CV) is the ratio of the standard deviation to the mean and is expressed as a percentage.

$$\mathbf{CV = \text{mean} / \text{SD} * 100}$$

# Coefficient of variation ratio(CVR)



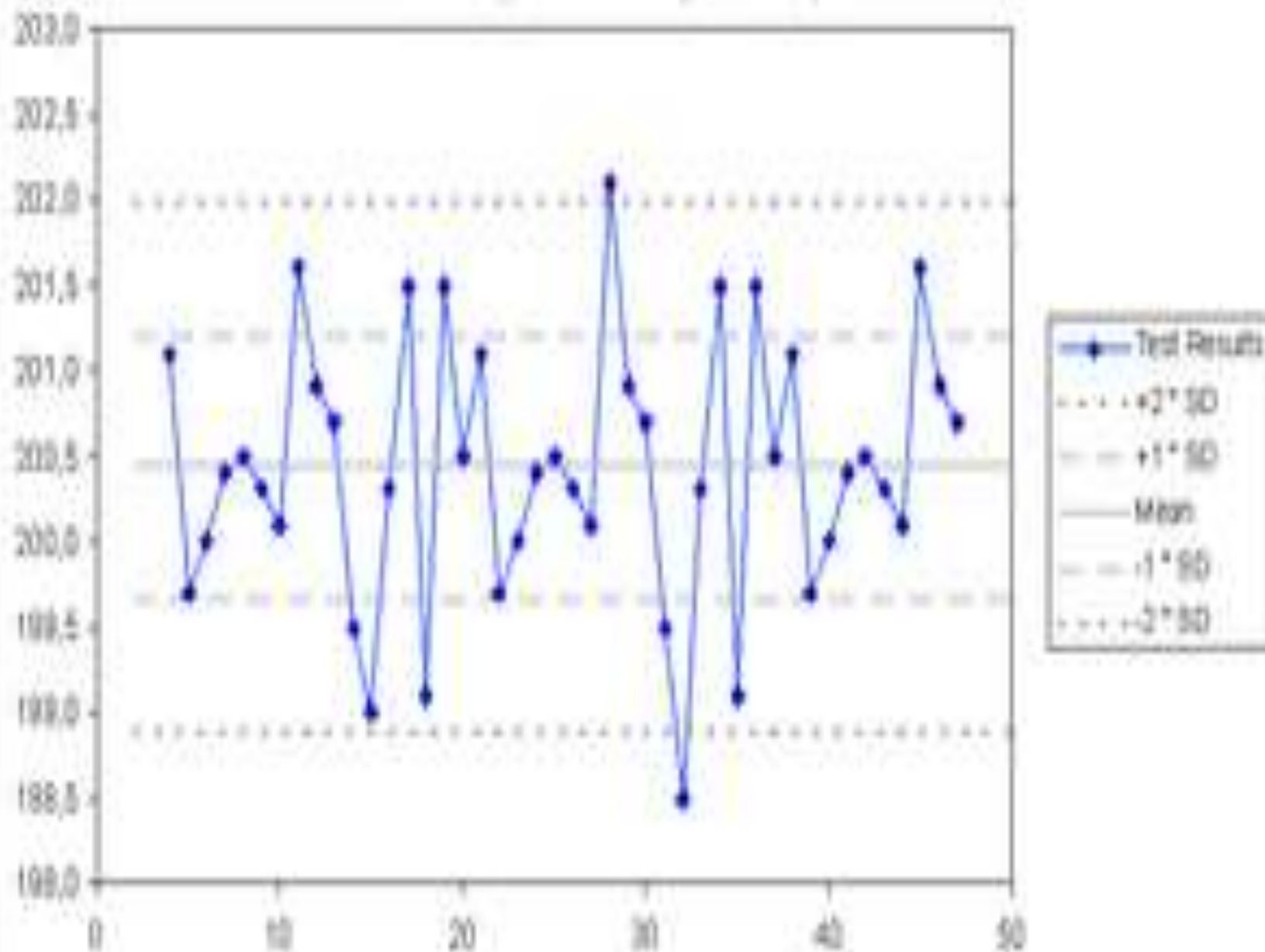
- A laboratory can determine whether the precision of a specific test is acceptable is to compare its precision to that of another laboratory performing the same test on the same instrument using the same reagents.

# LEVEY-JENNING CHART



- A **Levey-Jennings chart** is a graph that **Quality control** data is plotted on to give a visual indication whether a laboratory test is working well.
- On the x-axis the date and time, or more usually the number of the control run, are plotted. A mark indicate how far off the actual result from the mean (which is the expected value for the control).

# Levey-Jennings Graph



# Levey-Jenning Control



A Levey - Jenning Control Chart depends on the use of IQC specimens and is developed in the following manner:-

- Put up the IQC specimen for at least 20 or more assay runs and record down the value / O.D.
- Calculate the mean and standard deviations (S.D.)
- Make a plot with the assay run on the x-axis, and value / O.D. on the y axis.
- Draw the following lines across the y-axis: mean, -3, -2, -1, mean, 1, 2, and 3 S.D.
- Plot the value / O.D. obtained for the IQC specimen for subsequent assay runs
- Major events such as changes in the batch no. of the IQC sera and instruments used should be recorded on the chart.

# Systemic error



- Systemic error is evidenced by a change in the mean of the control values.
- The change in the mean may be gradual and demonstrated as a trend in control values or it may be abrupt and demonstrated as a shift in control values.

## Trend

A trend indicates a gradual loss of reliability in the test system

## Shift

Shift in QC data represent a sudden and dramatic +VE or -VE change in test system performance.



# Random error



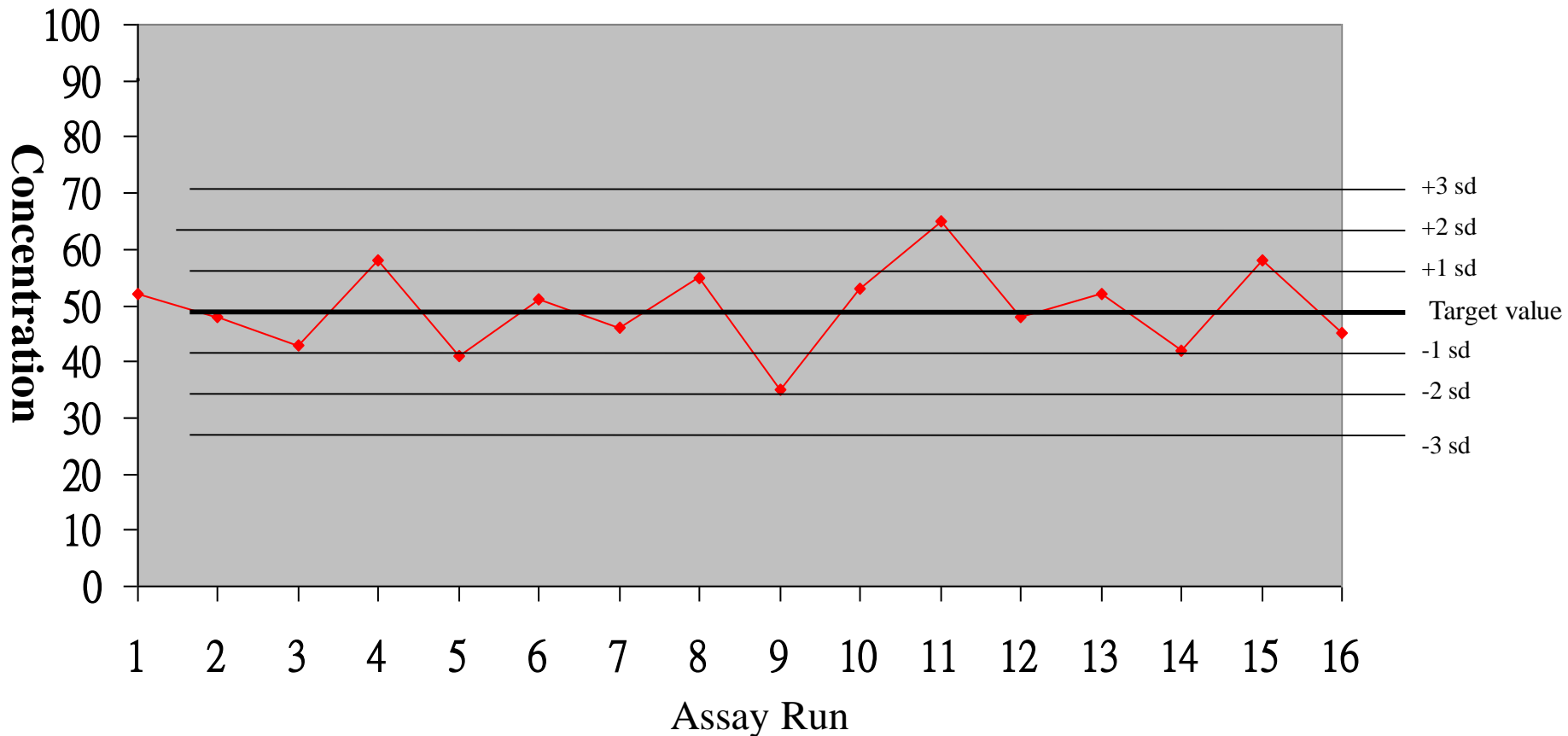
- Random error is any deviation away from an expected result.
- For QC results, any +VE or -VE deviation away from the calculated mean is defined as random error.

# Westgard rules



- ✓ **Can be use to detect both random and systematic errors.**
- ✓ **There are six commonly used Westgard rules**
  - ✓ **three are warning rules**
  - ✓ **the other three mandatory rules.**

# Levey-Jenning Chart

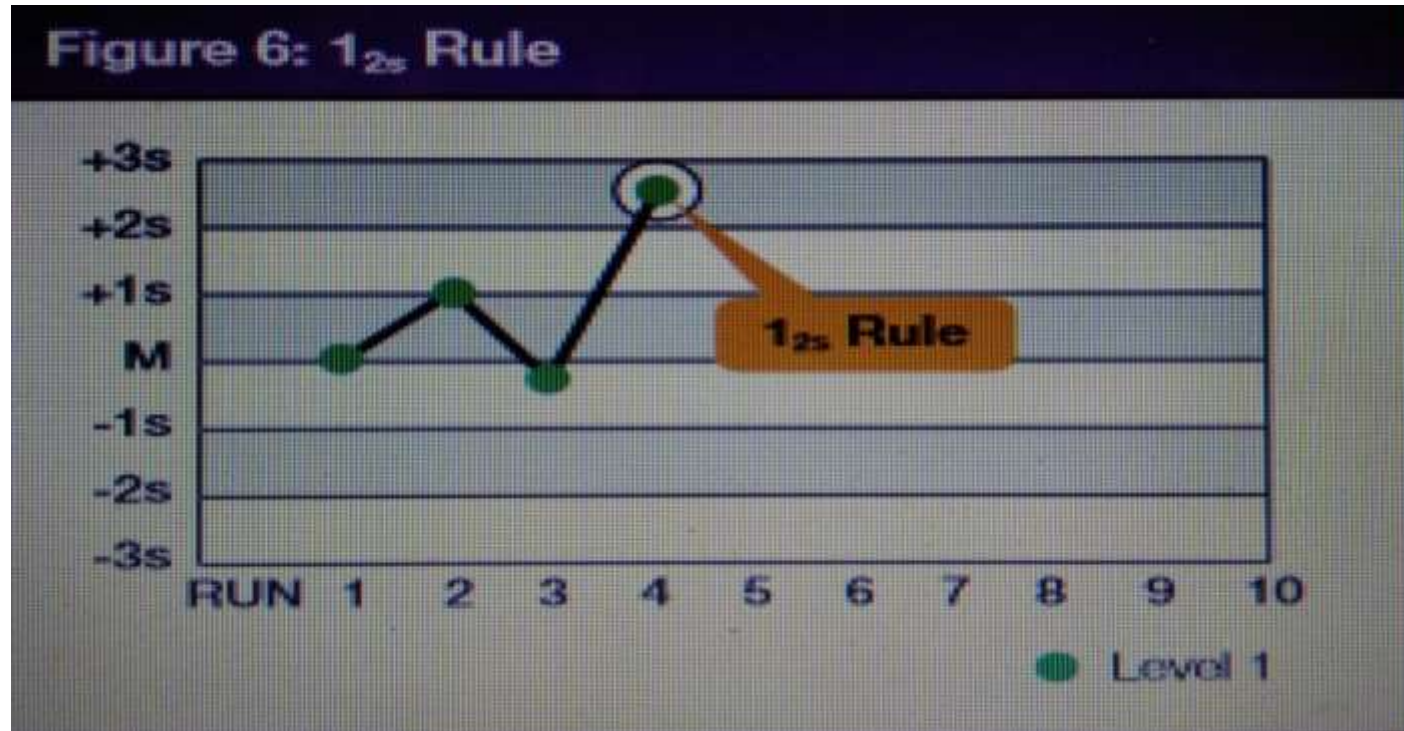


Target Value = 50 U/ml & S.D. = 10 U/ml

# Warning rules

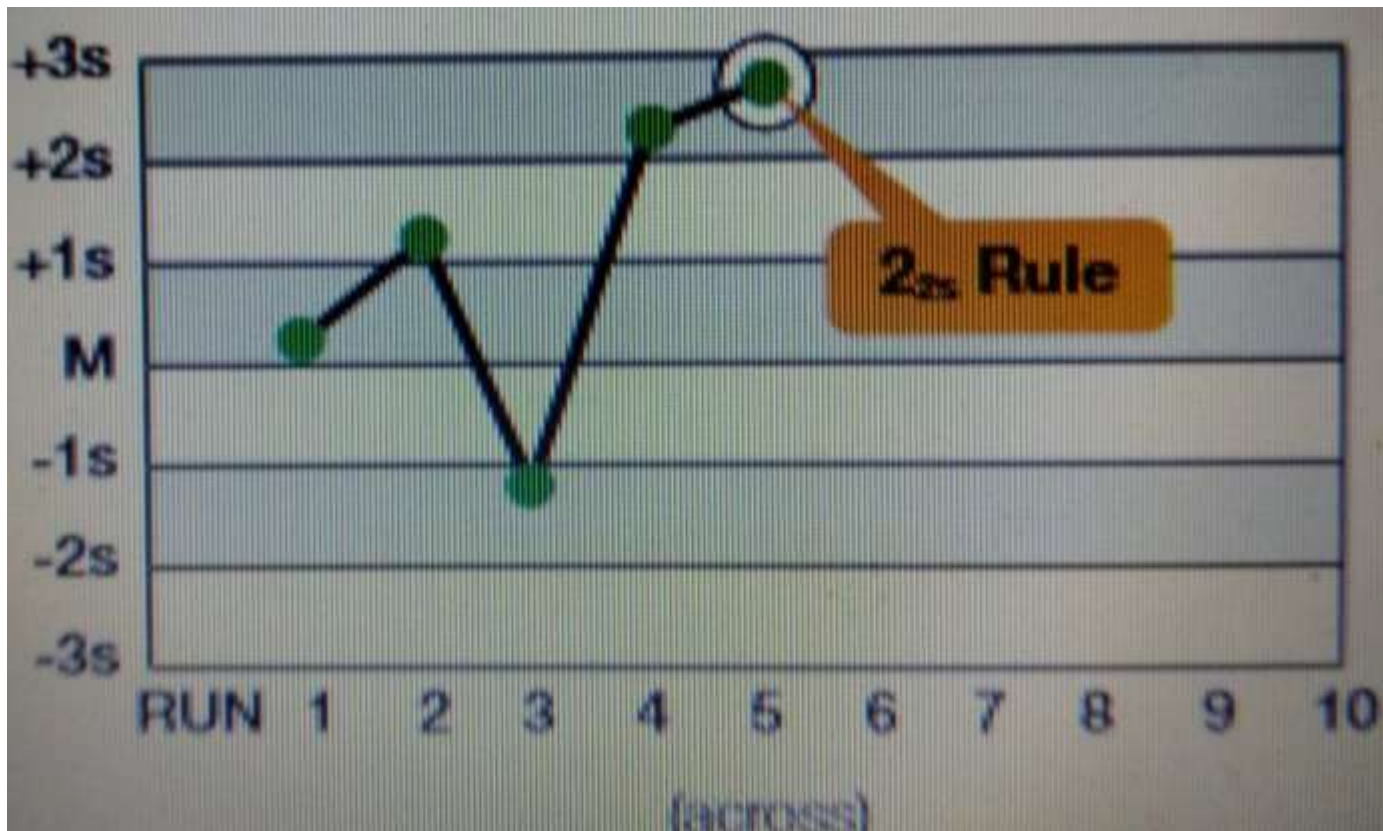


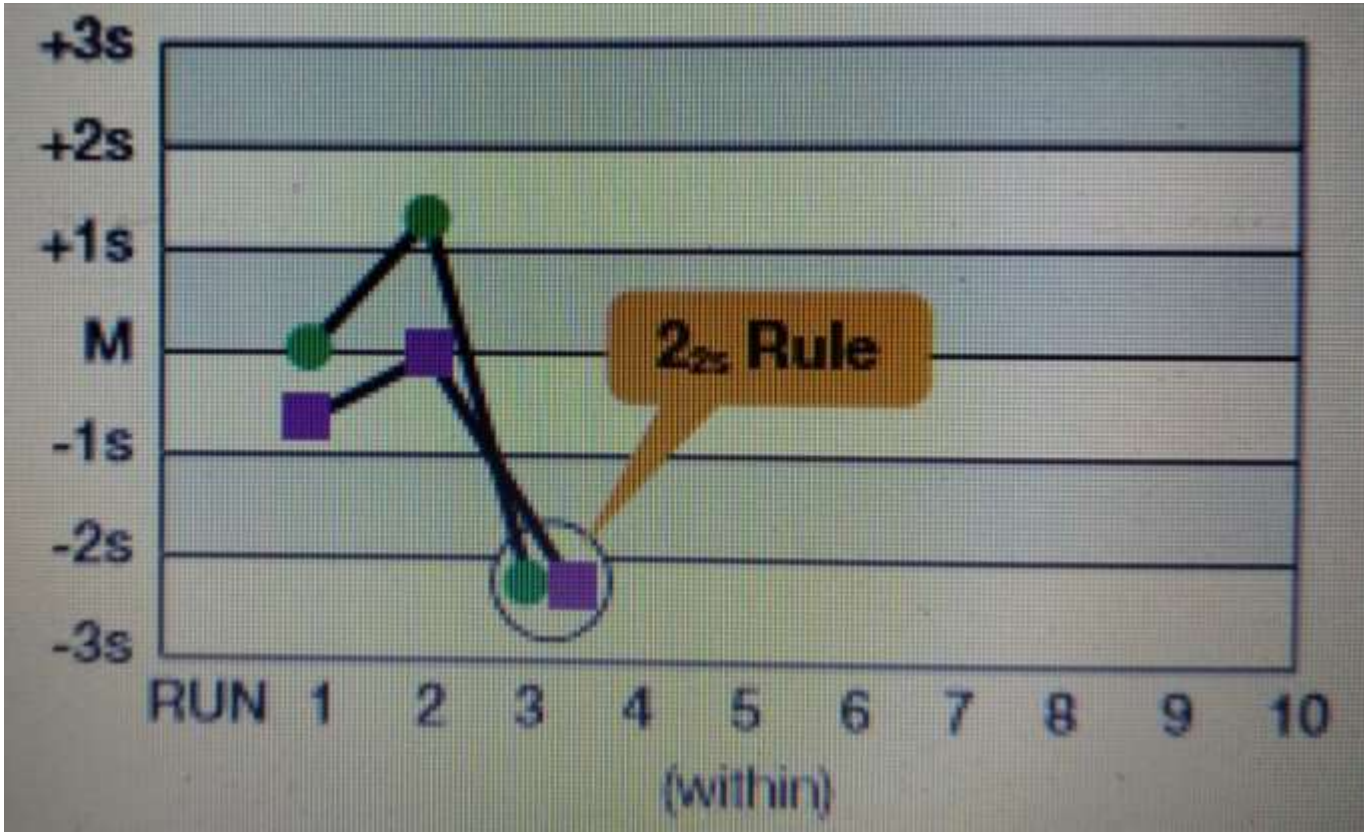
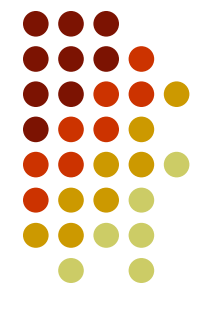
- **Warning  $1_{2SD}$**  : It is violated if the IQC value exceeds the mean by  $\square 2SD$ . It is an event likely to occur normally in less than 5% of cases.





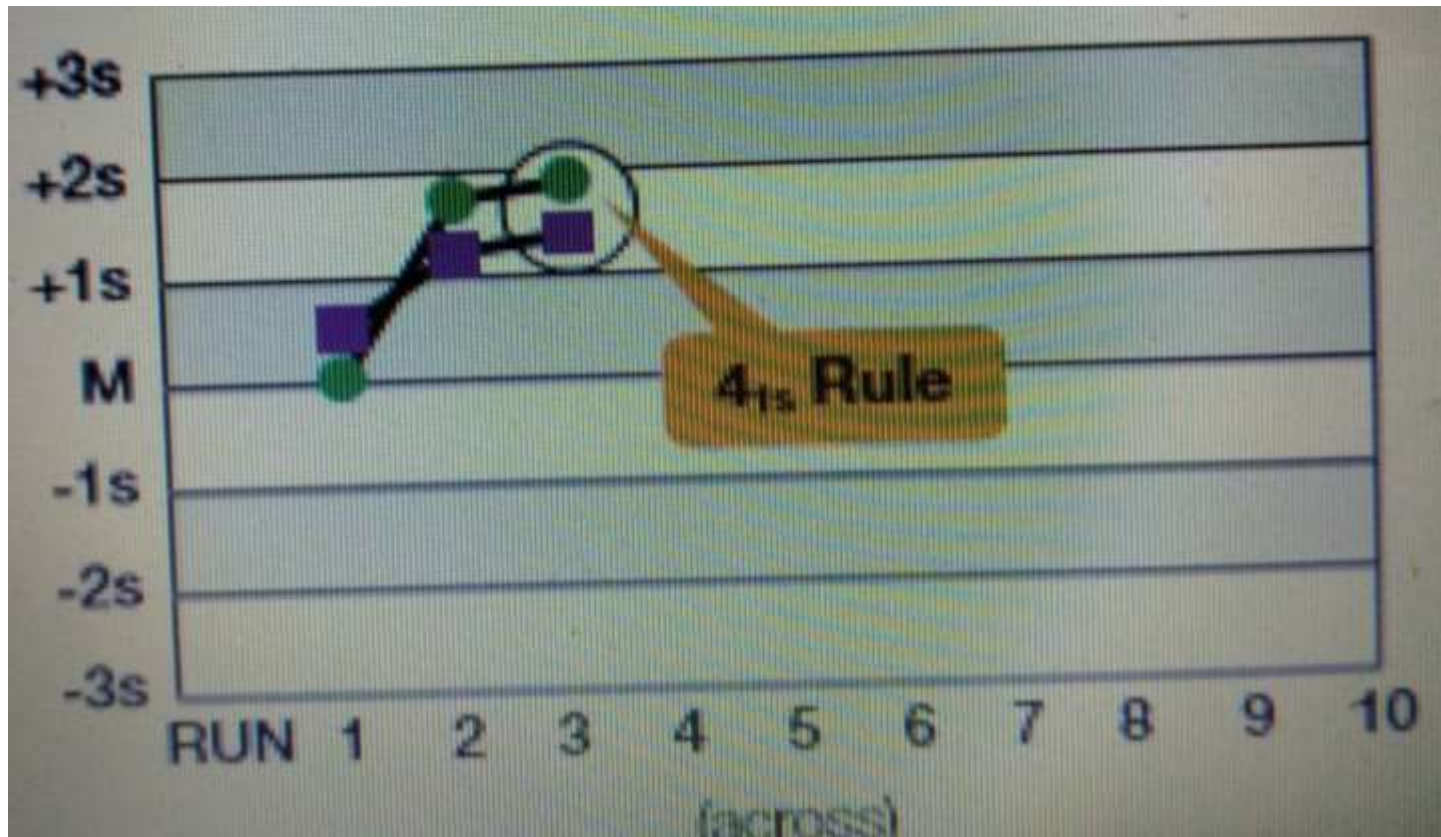
- Warning  $2_{2SD}$  : It detects systematic errors and is violated when two consecutive IQC values exceed the mean on the same side of the mean by  $\square 2SD$ .

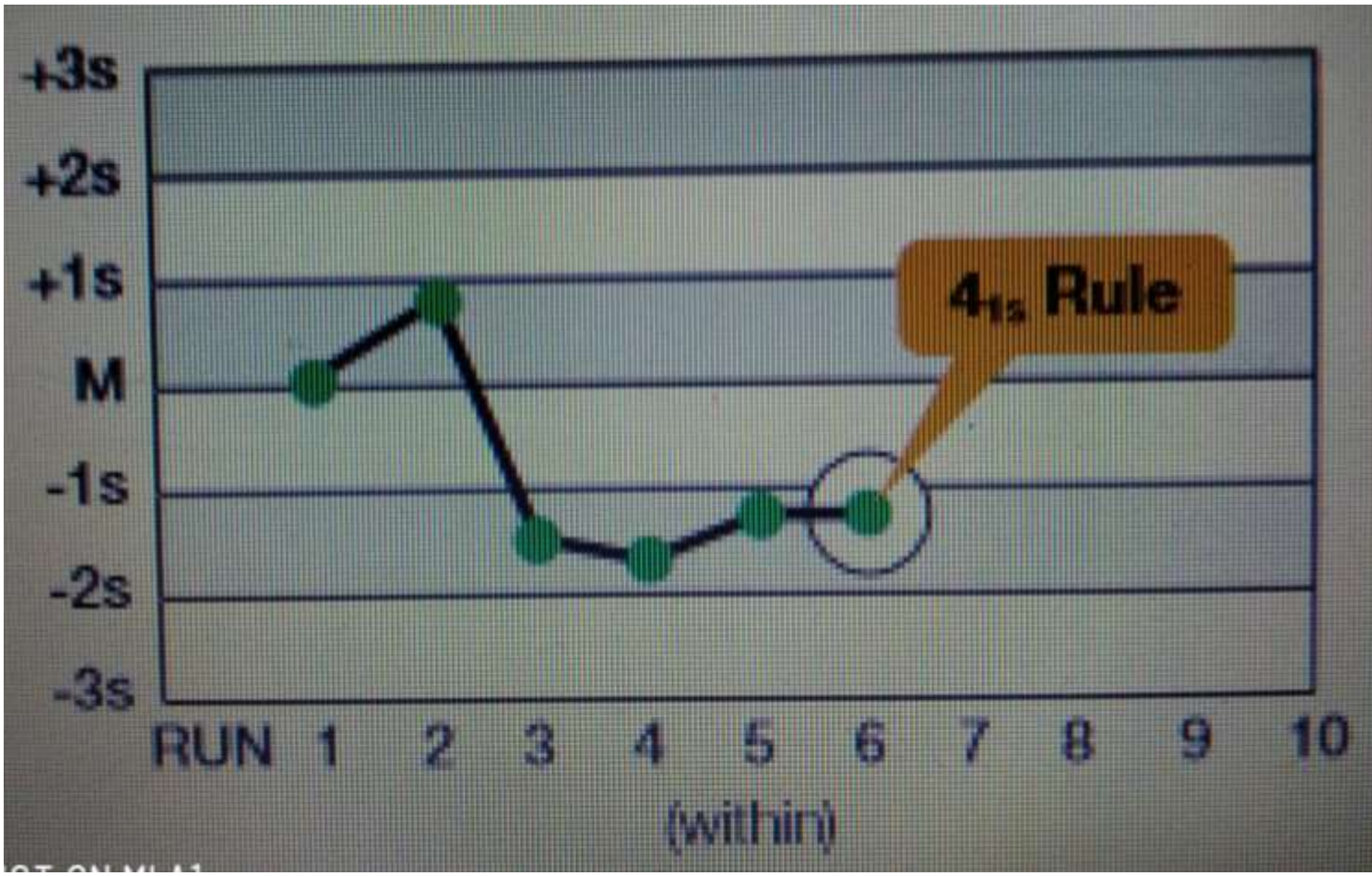






■ Warning  $4_{1SD}$  : It is violated if four consecutive IQC values exceed the same limit (mean  $\pm 1SD$ ) and this may indicate the need to perform instrument maintenance or reagent calibration.





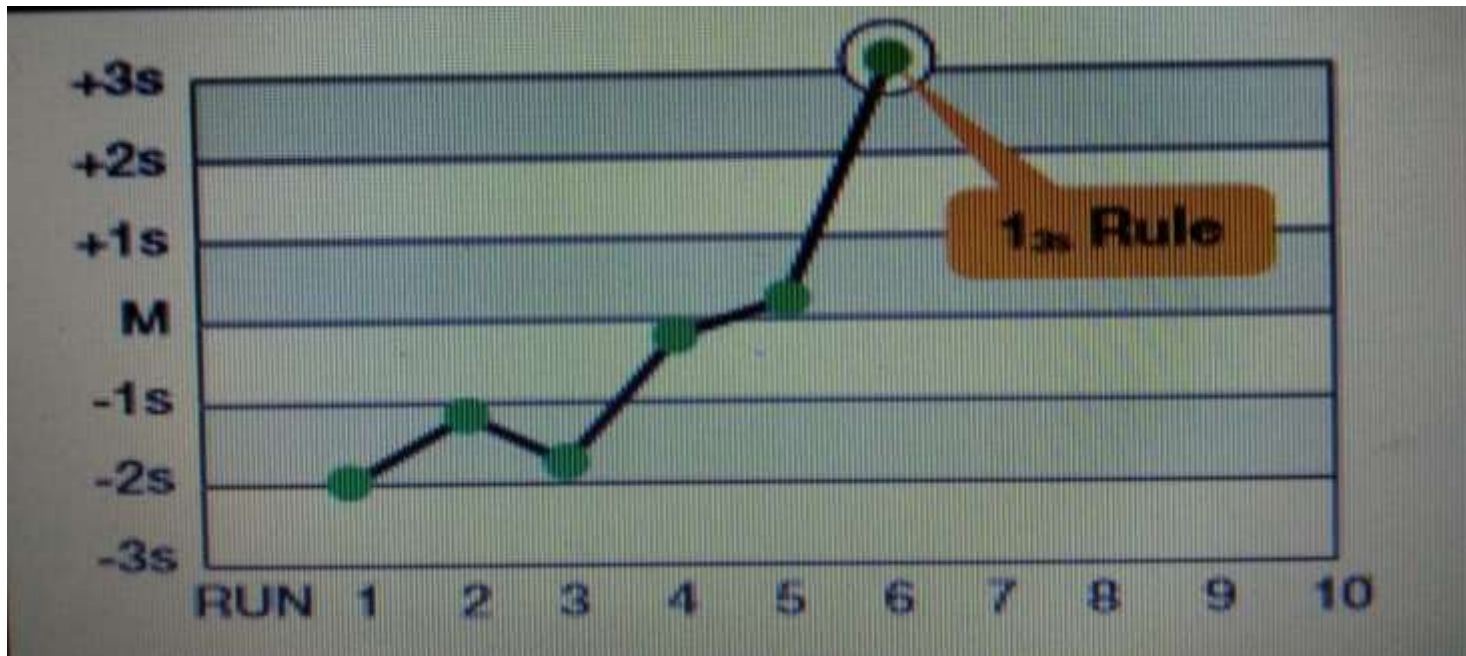
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# Mandatory rules

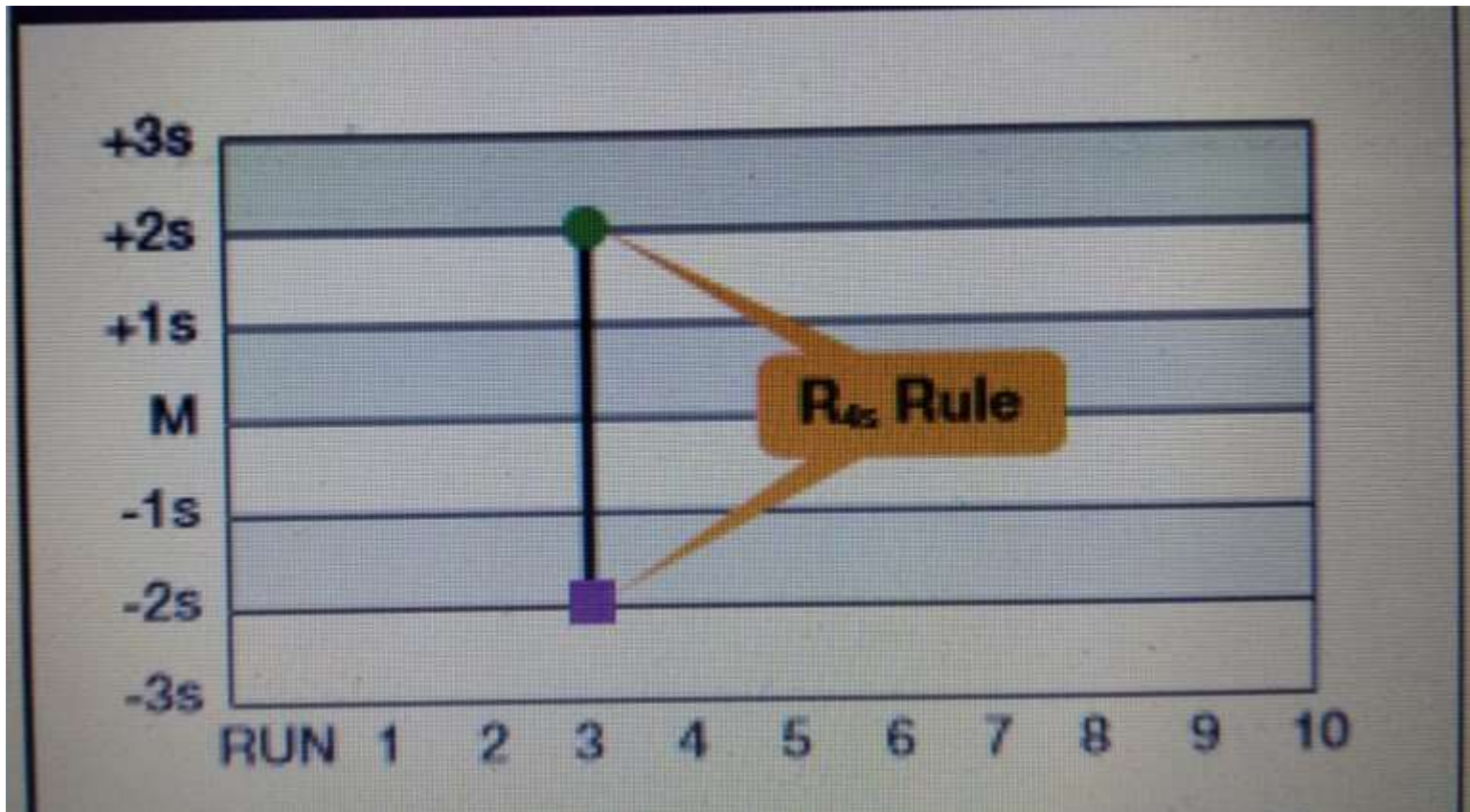


- Mandatory  $1_{3SD}$  : It is violated when the IQC value exceeds the mean by  $\square 3SD$ . The assay run is regarded as out of control.



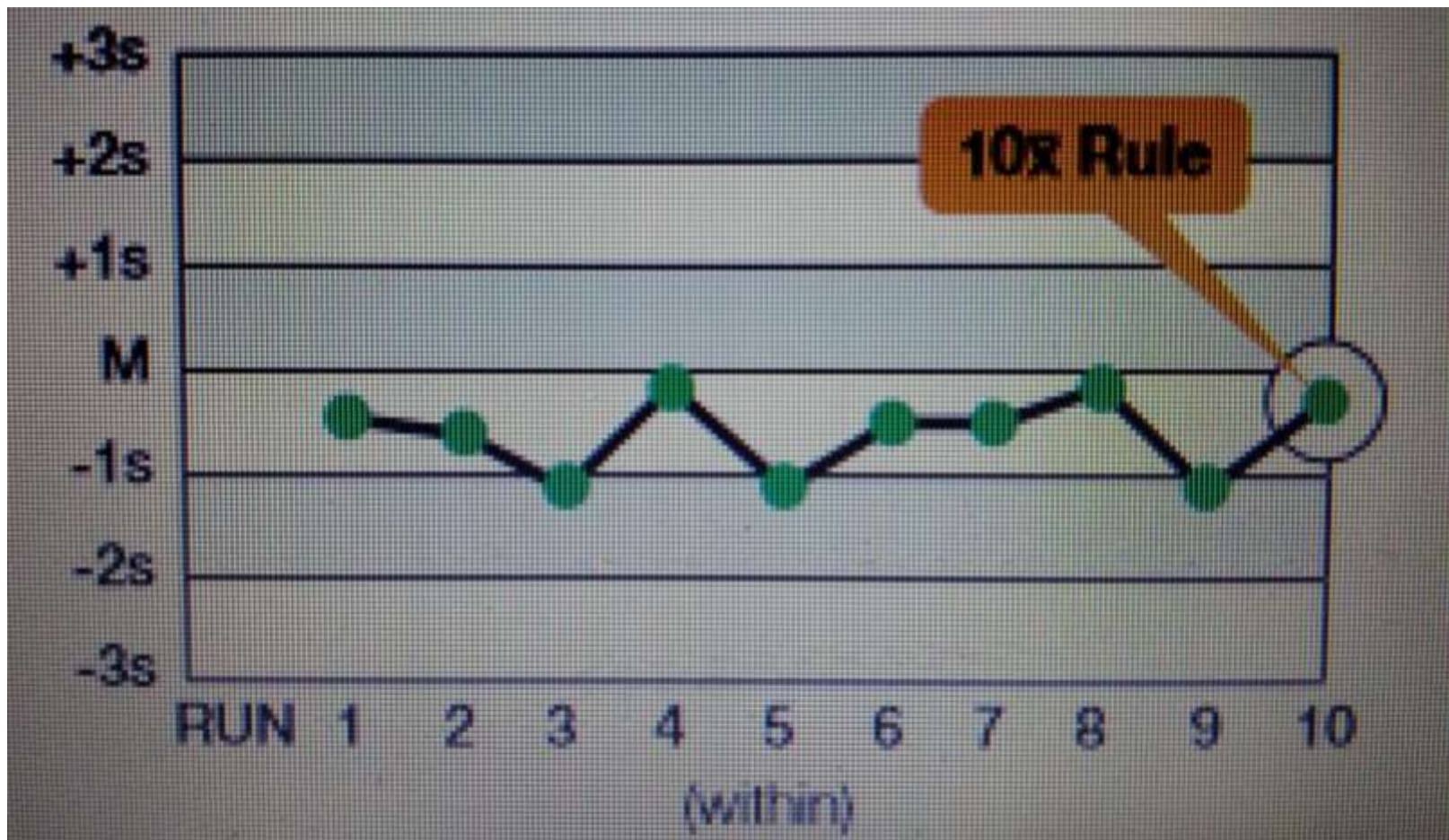


■ **Mandatory  $R_{4SD}$**  : It is only applied when the IQC is tested in duplicate. This rule is violated when the difference in SD between the duplicates exceeds  $4SD$ .





- **Mandatory 10x** : This rule is violated when the last 10 consecutive IQC values are on the same side of the mean or target value.





# Another way to QC

- Using patient data in decision making
  - Most of the patient results fall on reference interval & few results are abnormal.
  - Deviation from usual pattern of result gives warning sign to testing person.

# Action to resolve the analytic problem



- Repeat QC pool from fresh aliquots
- Reconstitute set of QC & repeat assay from it.
  - QC can be mishandled, resulting change in analyte concentrations because of enzyme denaturation or evaporation

## **Serum sample**

- Look for clots, reagent levels , mechanical fault.
- Check Test parameter of analyte.
- Recalibrate the instrument for “out of control” analyte, then reassay all the controls.
- Install a new bottle or new lot number for the reagents, recalibrate and reassay QC.
- Perform periodic maintenance, recalibrate and reassay QC.

# What is calibration?



- Calibration is the comparison of a measurement device (an unknown) against an equal or better standard.
- A standard in a measurement is considered the reference; it is the one in the comparison taken to be the more correct of the two.
- Calibration finds out how far the unknown is from the standard.



# Why calibrate?

- ❑ Calibration can be an insurance policy because out-of-tolerance (OOT) instruments may give false information leading to unreliable products.
- ❑ In addition, OOT conditions may cause good products to fail tests, which ultimately results in unnecessary rework costs and production delays.

# Calibration quality management system



- ✓ Accredited calibration lab
- ✓ Comprehensive equipment list
- ✓ Calibrated and no calibration required items properly identified
- ✓ Documented calibration procedures
- ✓ Equipment custodianship
- ✓ Traceable assets
- ✓ Trained technicians





**THANK YOU...**